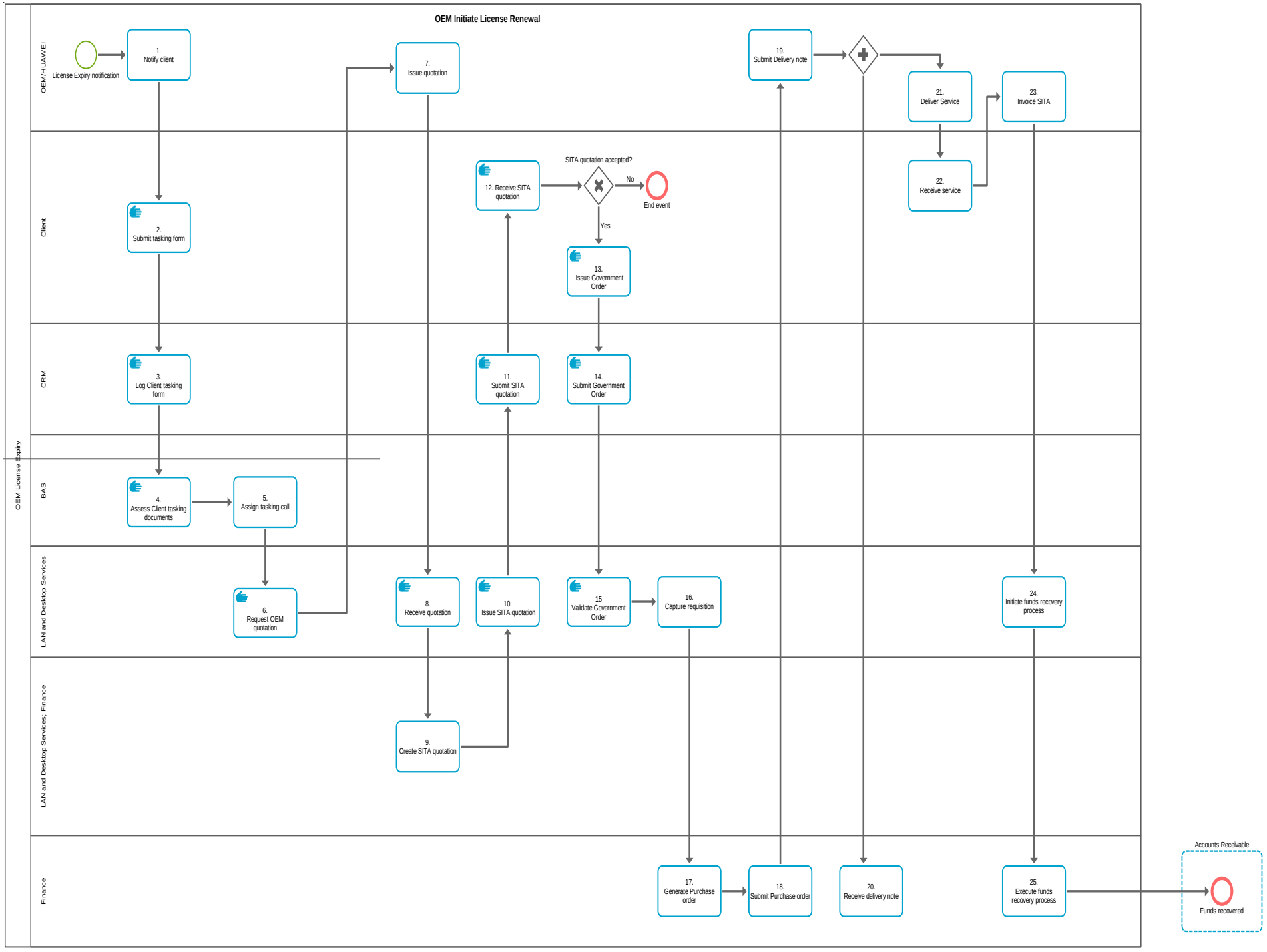
OEM Initiate License Renewal
OEM License Expiry
OEM/HUAWEI
Client
CRM
BAS
LAN and Desktop Services
LAN and Desktop Services; Finance
Finance
License Expiry notification
1. Notify client
2. Submit tasking form
3. Log Client tasking form
4. Assess Client tasking documents
5. Assign tasking call
6. Request OEM quotation
7. Issue quotation
8. Receive quotation
9. Create SITA quotation
10. Issue SITA quotation
11. Submit SITA quotation
12. Receive SITA quotation
SITA quotation accepted?
No
End event
Yes
13. Issue Government Order
14. Submit Government Order
15 Validate Government Order
16. Capture requisition
17. Generate Purchase order
18. Submit Purchase order
19. Submit Delivery note
20. Receive delivery note
21. Deliver Service
22. Receive service
23. Invoice SITA
24. Initiate funds recovery process
25. Execute funds recovery process
Accounts Receivable
Funds recovered